



Pre-Authorized Return Form

(Please send this form with your returned merchandise)

60-Day Money-Back Guarantee

If you're not completely satisfied with your iCalm purchases, you can return items for credit or exchange within 60-days of purchase. Products must be returned in original packaging including all components. Contents must be in new condition. Shipping fees are not included in any return calculation.

visit: icalmpet.com/customer-service/returns/

Reason for Return:

- Damaged upon arrival
- Stopped playing music
- Player not charging
- Static
- Sound distortion
- Micro SD does not play
- Other: _____

Information

Order #: _____ Ticket #: _____ Date: _____

(PLEASE PRINT CLEARLY)

Name: _____

Address: _____

City: _____ State/Prov.: _____

Email: _____ Phone: _____

Item you are returning:

- | | |
|--|--|
| <input type="checkbox"/> iCalmDog Player | <input type="checkbox"/> Micro SD Card |
| <input type="checkbox"/> iCalmCat Player | <input type="checkbox"/> Music CD(s) |
| <input type="checkbox"/> iCalm Player | <input type="checkbox"/> Accessory |

INSTRUCTIONS:

Please provide as much information as available in the above form and send along with the merchandise you wish to return.